

*Residential Tenancies Commission (RTC)*

**Board Members**

Chief Commissioner

Karin Linnebach, Winnipeg +

Deputy Chief Commissioner

Nunziata Masi, Winnipeg

Deputy Chief Commissioners (Part-Time)

Pamela Riley, Winnipeg

Michelle Pollock-Kohn, Winnipeg +

Shea Garber, Winnipeg

Laura Diamond, Winnipeg

Helen Krahn, Winnipeg

Lynn Ryzniczuk, Winnipeg

Miranda Lawrence, Winnipeg

Anthony Kavanagh, Winnipeg

Alison McCullough-Butchart, Winnipeg

Katherine Bueti, Winnipeg

Benjamin Nkana Bassi, Winnipeg (bil.)

Mathieu Lafreniere, Steinbach (bil.)

Landlord Representatives

Henry Shyka, Winnipeg

Mohamed Alli, Winnipeg

Kris Ramchandrar, Winnipeg

Marc Boily, Winnipeg (bil.)

Parmajit Shahi, Winnipeg

Kerissa Cymbaluk, Gonor

Travis Watson, Winnipeg

Tenant Representatives

Dennis Kshyk, Winnipeg

Susan Cameron, Winnipeg

Chester Pangan, Winnipeg

Alison Bourrier, Winnipeg

Leila Bock-Freeman, Winnipeg

Robert Bryson, Carman

Mark Hidlebaugh, Ste. Anne

Agnes Kokke, Shoal Lake

Brock McEwing, Brandon

+ Civil Servant

**Mandate:**

The Residential Tenancies Commission is a quasi-judicial, specialist tribunal that hears appeals from decisions and orders of the Director of the Residential Tenancies Branch under *The Residential Tenancies Act*.

**Authority:**

*The Residential Tenancies Act*

**Responsibilities:**

The Residential Tenancies Commission serves as an appeal Commission to ensure prompt settlement of disputes and preserving ongoing harmonious relationships between landlords and tenants, implementing innovative dispute resolution that is fair, informal, accessible, inexpensive, expeditious and amicable.

**Membership:**

The Residential Tenancies Commission consists of the following persons appointed by the Lieutenant Governor in Council. These persons must, in the opinion of the Lieutenant Governor in Council be:

1. Persons who are representative of the knowledge and views of landlords;
2. Persons who are representative of the knowledge and views of tenants; and
3. Persons who are neutral and not representative of the views of either landlords or tenants.

The Residential Tenancies Commission consists of:

- The Chief Commissioner
- Deputy Commissioners – one full-time position and part-time positions appointed for up to a four year term, may exercise the powers and perform the duties of the Chief Commissioner.
- Panel members - approximately half representing the views of the landlords, the others the views of the tenants; from Winnipeg, The Pas, Thompson and Brandon.
- All appointments are eligible to be considered for reappointment.

**Length of Terms**

- The chief commissioner: 5 years
- A deputy chief commissioner: 4 years
- Other commissioners: 2 years
- All members shall hold office thereafter until re-appointed or replaced.

**Desirable Expertise:**

The Chief Commissioner and Deputy Chief Commissioners who chair appeal hearings should have a legal background.

Panel Members: Experience in the field of residential tenancies, familiarity with interpreting legislation, and a background in adjudicating or resolving issues. There is no formal educational requirement; however, potential panel members should be able to demonstrate an understanding of residential tenancies issues including but not limited to issues of cultural diversity, disabilities, and human behaviour.

An effective panel member must be able to read complex written material, analyze written and verbal information in order to ascertain facts, and apply relevant legislation to this written and verbal information.

Panel members:

- Must be able to communicate verbally and have the ability to ask questions using open ended, non-judgmental language;
- Have active listening skills;
- Be able to read and interpret policies/legislation and how it applies to the case;
- Use plain language;
- Adhere to a high degree of confidentiality; and
- Have the ability to make decisions in a fair and unbiased manner.

**Time Commitment:**

Some appeals are heard only by the Chief Commissioner or a Deputy Chief Commissioner and some appeals are heard by a panel of three, consisting of one landlord and one tenant representative and either the Chief Commissioner or a Deputy Chief Commissioner as the neutral Chairperson. Individual members should be available to serve a full day at least twice a month.

**Hearings:**

Appeal hearings are held throughout the province with approximately 95% taking place in Winnipeg and 5% throughout Manitoba. Virtual Hearings when possible.

**Remuneration:**

Part-Time Deputy Chief Commissioners:

\$191.00 per half day; \$336.00 per full day plus out of pocket expenses

Panel Members:

\$138.00 per half day; \$243.00 per full day plus out of pocket expenses